

Services Regulatory Commission of RA Decision N 274A as of 1 June, 2011

"Ucom" LLC Report on the Main Economic and Technical Indicators of Mobile Services for 2019 1st Q

|        | Technical and economic indicators   | u/m        | Amount      |
|--------|---|------------|-------------|
| 1      | Operating revenues, including:  | k AMD      | 4,846,051   |
| 1.1    | revenues from mobile communication and associated activity                  | k AMD      | 4,846,051   |
| 1.1.1  | from voice services   | k AMD      | 1,511,084   |
| 1.1.2  | from VAS (excluding revenue from data), including:                          | k AMD      | 43,357      |
|        | from short and multimedia messages (SMS and MMS)                            | k AMD      | 33,370      |
|        | other   | k AMD      | 9,988       |
| 1.1.3  | from data services, including:  | k AMD      | 1,530,349   |
|        | broadband Internet access services through USB modems (other than by phone) | k AMD      | 1,097,352   |
|        | mobile communication network services (through handsets)                    | k AMD      | 432,997     |
|        | other   | k AMD      | -           |
| 1.1.4  | from short and multimedia messages (SMS and MMS)                            | k AMD      | 16,346      |
| 1.1.5  | from international roaming revenue (own subscribers)                        | k AMD      | 86,348      |
| 1.1.6  | from international roaming revenue (subscribers from abroad)                | k AMD      | 49,626      |
| 1.1.7  | revenue from interconnection, including:                                    | k AMD      | 417,620     |
|        | from voice services   | k AMD      | 403,707     |
|        | from short and multimedia messages (SMS and MMS)                            | k AMD      | 13,913      |
| 1.1.8  | revenues from line rental services  | k AMD      | -           |
| 1.1.9  | from sales of equipment and accessories                                     | k AMD      | 1,133,539   |
| 1.1.10 | other revenues  | k AMD      | 57,783      |
| 2      | Operating expenses, including:  | k AMD      | (3,740,742) |
| 2.1    | interconnection expenses  | k AMD      | (866,113)   |
| 2.2    | line rental expenses  | k AMD      | (2,414)     |
| 2.3    | advertising and marketing expenses  | k AMD      | (157,441)   |
| 2.4    | dealer commissions  | k AMD      | (106,839)   |
| 2.5    | payroll expenses  | k AMD      | (791,994)   |
| 2.6    | mobile network exploitation and maintenance expenses                        | k AMD      | (268,310)   |
| 2.7    | other expenses  | k AMD      | (1,547,632) |
| 3      | Operating Income Before Depreciation Amortization (OIBDA)                   | k AMD      | 1,105,308   |
| 4      | Depreciation of fixed assets and amortization of intangible assets          | k AMD      | (1,745,889) |
| 5      | Other operating income  | k AMD      | 1,105       |
| 6      | Non-operating income  | k AMD      | (681,251)   |
| 6.1    | Financial income  | k AMD      | 48,168      |
| 6.2    | Financial expenses  | k AMD      | (652,595)   |
| 6.3    | Gain/loss from exchange rate differences                                    | k AMD      | (76,824)    |
| 6.4    | Other Non-Operating revenues/expenses                                       | k AMD      | -           |
| 7      | Profit before taxation  | k AMD      | (1,320,726) |
| 8      | Capital expenses  | k AMD      | (735,045)   |
| 9      | Mobile connection indicators  |            |             |
| 9.1    | Number of active subscribers (at the end of the reporting period)           |            |             |
| 9.1.1  | prepaid subscribers   | subscriber | 314,161     |
| 9.1.2  | postpaid subscribers  | subscriber | 135,905     |
| 9.1.3  | Broadband Internet subscribers (other than by phone)                        | subscriber | 151,551     |
|        | Subscribers using data services (by phone)                                  | subscriber | 337,463     |
| 9.2    | Average revenue per active user (ARPU)                                      |            |             |
| 9.2.1  | prepaid subscribers   | AMD        | 986         |
| 9.2.2  | postpaid subscribers  | AMD        | 3,920       |
| 9.2.3  | Broadband Internet subscribers (other than by phone)                        | AMD        | 2,529       |
| 9.2.4  | Subscribers using other data services                                       | AMD        | N/A         |

| 9.3   | Average traffic per user (including interconnection and incoming roaming) (MoU, Mb OU) |            |          |
|-------|--|------------|----------|
| 9.3.1 | prepaid subscribers  | minute     | 111      |
| 9.3.2 | postpaid subscribers   | minute     | 311      |
| 9.3.3 | Broadband Internet subscribers (other than by phone)                                   | MB         | 24,129   |
| 9.3.4 | Subscribers using other data services  | MB         | N/A      |
| 9.4   | Unit price (including interconnection and incoming roaming) (APPM)                     |            |          |
| 9.4.1 | prepaid subscribers  | AMD        | 8.8      |
| 9.4.2 | postpaid subscribers   | AMD        | 12.6     |
| 9.4.3 | Broadband Internet subscribers (other than by phone)                                   | AMD        | 0.1      |
| 9.4.4 | Subscribers using other data services  | AMD        | N/A      |
| 9.5   | New activations  |            |          |
| 9.5.1 | prepaid subscribers  | subscriber | 29,774   |
| 9.5.2 | postpaid subscribers   | subscriber | 8,968    |
| 9.5.3 | Broadband Internet subscribers (other than by phone)                                   | subscriber | 23,210   |
| 9.5.4 | Subscribers using other data services  | subscriber | N/A      |
| 9.6   | Churn  |            |          |
| 9.6.1 | prepaid subscribers  | subscriber | (31,256) |
| 9.6.2 | postpaid subscribers   | subscriber | (6,207)  |
| 9.6.3 | Broadband Internet subscribers (other than by phone)                                   | subscriber | (13,407) |
| 9.6.4 | Subscribers using other data services  | subscriber | N/A      |

<sup>1)</sup> The information for each quarter is provided before the 30th of the second month following that quarter.

<sup>2)</sup> Amounts are shown without VAT.

<sup>3)</sup> The indicators included in the table are calculated based on the international Accounting Standards operating in the Republic of Armenia.